# **Public Document Pack**



CYNGOR SIR

YNYS MÔN

ISLE OF ANGLESEY

COUNTY COUNCIL

Mrs Annwen Morgan Prif Weithredwr – Chief Executive CYNGOR SIR YNYS MÔN ISLE OF ANGLESEY COUNTY COUNCIL Swyddfeydd y Cyngor - Council Offices LLANGEFNI Ynys Môn - Anglesey LL77 7TW

Ffôn / tel (01248) 752500 Ffacs / fax (01248) 750839

RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR SGRIWTINI PARTNERIAETH	PARTNERSHIP AND REGENERATION
AC ADFYWIO	SCRUTINY COMMITTEE
DYDD MERCHER,	WEDNESDAY,
11 MAWRTH, 2020 am 10.00 o'r gloch yb	11 MARCH, 2020 at 10.00 am
YSTAFELL BWYLLGOR 1,	COMMITTEE ROOM 1,
SWYDDFEYDD Y CYNGOR, LLANGEFNI	COUNCIL OFFICES, LLANGEFNI
Swyddog Pwyllgor Mrs. Mairwen Hughes Committee Officer	

# AELODAU / MEMBERS

Cynghorwyr / Councillors:-

# Y Grwp Annibynnol/ The Annibynnol Group

Gwilym O. Jones (Cadeirydd/Chair), Dafydd Roberts

# Plaid Cymru / The Party of Wales

T LI Hughes MBE, Vaughan Hughes, Alun Roberts, Margaret M. Roberts, Nicola Roberts

# Annibynnwyr Môn/Anglesey Independents

Kenneth P Hughes, R LI Jones

# Plaid Lafur Cymru/Wales Labour Party

Glyn Haynes (Is-Gadeirydd/Vice-Chair)

Aelodau Ychwanegol/Additional Members (gyda hawl pleidleisio ar faterion addysg/with voting rights in respect of educational matters)

Ms. Anest Gray Frazer (Yr Eglwys yng Nghymru/The Church in Wales), Mr Dyfed Wyn Jones (Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor – Primary Schools Sector), Mrs Llio Johnson-(Rhiant Llywodraethwyr – Sector Ysgolion Uwchradd ac ADY/Parent Governor – Secondary Schools Sector and ALN) and Mr. Keith Roberts (Yr Eglwys Babyddol Rufeinig/The Roman Catholic Church)

Aelod Cyfetholedig/Co-opted Member (Dim Hawl Pleidleisio/No Voting Rights) Mr. Dafydd Gruffydd (Rheolwr Gyfarwyddwr/Managing Director - Menter Môn)

# 1 <u>APOLOGIES</u>

# 2 DECLARATION OF INTEREST

To receive any declaration of interest by any Member or Officer in respect of any item of business.

# 3 <u>MINUTES (Pages 1 - 10)</u>

To submit, for confirmation, the minutes of the meeting held on 4 February, 2020.

# 4 **<u>PUBLIC SPEAKING PROTOCOL FOR SCRUTINY</u>** (Pages 11 - 20)

To submit a report by the Director of Function (Council Business)/Monitoring Officer.

# 5 PROGRESS REPORT ON THE DELIVERY OF THE WELLBEING PLAN FOR THE GWYNEDD AND ANGLESEY PUBLIC SERVICE BOARD (Pages 21 - 36)

To submit a report by the Programme Manager of the Gwynedd and Anglesey Public Service Board.

# 6 <u>DEVELOPING LEISURE PROVISION FOR FUTURE GENERATIONS</u> (Pages 37 - 54)

To submit a report by the Interim Head of Regulation and Economic Development.

# 7 FORWARD WORK PROGRAMME (Pages 55 - 60)

To submit a report by the Scrutiny Manager.

# PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE

# Minutes of the meeting held on 4 February 2020

**PRESENT:** Councillor Gwilym O Jones (Chair)

Councillors T LI Hughes MBE, K P Hughes, Vaughan Hughes, R LI Jones, Alun Roberts, Dafydd Roberts, Margaret M Roberts and Nicola Roberts.

Leader of the Council – Councillor Llinos M Huws.

- IN ATTENDANCE: Chief Executive, Deputy Chief Executive, Director of Social Services (for items 5 & 6), Head of Democratic Services, Policy and Strategy Manager (CWO) (for item 5), Service Manager – Safeguarding and Quality Improvement (AH) (for item 6), Scrutiny Manager (AD), Scrutiny Officer (SR), Committee Officer (MEH).
- **APOLOGIES:** Councillor Glyn Haynes.

Mr Dafydd Gruffydd – Menter Môn, Mrs Anest Frazer (The Church in Wales), Mr Keith Roberts (The Roman Catholic Church).

# ALSO PRESENT: Councillor Eric W Jones (invited in respect of Item 3 as representative of the Council on the North Wales Fire & Rescue Authority).

Councillor Dylan Rees (invited in respect of Item 3 as representative of the Council on the North Wales Fire & Rescue Authority and invited in respect of Item 4 as representative of the Council on the North Wales Police & Crime Panel).

Mr Gwyn Jones – Community Safety Manager (Gwynedd & Anglesey) – North Wales Fire & Rescue (in respect of Item 3).

Mr Arfon Jones – North Wales Police and Crime Commissioner (in respect of Item 4).

Superintendent Richie Green (Gwynedd & Anglesey) (in respect of Item 4).

# 1 APOLOGIES

Apologies received as noted above.

# 2 DECLARATION OF INTEREST

Councillor Dylan Rees declared a personal interest in respect of Item 3 (presentation by the North Wales Fire & Rescue Service) and in respect of Item 4 (presentation by the North Wales Police and Crime Commissioner). Councillor Rees was invited to attend in respect of both items as he is a representative of the Council on both outside bodies.

Councillor Eric W Jones declared a personal interest in respect of Item 3 (presentation by the North Wales Fire & Rescue Service) as he was invited to attend as representative of the Council on the outside body.

# 3 NORTH WALES FIRE AND RESCUE SERVICE

The Chair welcomed Mr Gwyn Jones, Community Safety Manager (Gwynedd & Anglesey) – North Wales Fire and Rescue Service to the meeting.

Mr Gwyn Jones gave a presentation to the Committee on the functions of the North Wales Fire and Rescue Service as regards to fire safety, firefighting, attending road traffic accidents and emergencies (water rescue/flooding) in accordance with the Fire and Rescue Services Act 2004. He said that a decade ago statistics showed that North Wales had the highest proportion to population of deaths from accidental fires in dwellings in England and Wales and it was considered unacceptable. A Chief Fire Officer's Task Group was established to examine the Service's strategy and polices for preventing accidental deaths from fires within the home together with reviewing performance management processes and profiling of victims and fires incidents. Mr Jones further said that contributory factors to accidental deaths from fires were being alone; age (over half were over 60); having a disability; living in rented accommodation; smoking and cooking left unattended; alcohol and drugs and having no working smoke alarms. He said that the profile of the Fire & Rescue Service was reviewed with joint working undertaken with services within local authorities, police, health trust and other agencies to share information and identify vulnerable persons to avoid possible accidental fires and deaths. He further referred to a recruitment scheme undertaken by the North Wales Fire & Rescue Service on Anglesey which has resulted in 10 recruitments.

Mr Jones referred to the Performance Monitoring Report – April 2019 to September 2019 which was circulated to Members of the Committee. He noted that during the first half of 2019/20 the Service handled a total of 6,601 emergency calls and attended 2,653 emergencies including fires, false alarms and special service incidents. The Service attended slightly more road traffic accidents during the first half of this year than in the same period last year. He further said that during 2018, Welsh Government afforded funding to alleviate pressures on other Emergency Services as regards to 'Falls within the Home'. The North Wales Fire & Rescue Service was able to attend to a persons who had sustained a fall within the home in one hour and this may have enabled that person not been on the floor for a

considerable time and not having to be admitted to hospital and needing treatment. However, funding for the 'Falls in the Home' scheme has now ceased.

The Chair thanked the Community Safety Manager (Gwynedd & Anglesey) for his presentation. The Committee considered the information presented and made the following points:-

- Clarification was sought whether the Fire & Rescue Service were assisting or had taken over the 'Falls in the Home' scheme on behalf of the Health Trust Ambulance Service. The Community Safety Manager (Gwynedd & Anglesey) responded that the 'Falls in the Home' Scheme was a pilot scheme to reduce the pressure on the Health Service. Councillor Dylan Rees, the Council's representative on the North Wales Fire & Rescue Service said that this was a highly successful pilot scheme and the Fire & Rescue Service was able to respond expeditiously than the Ambulance Service due to the pressures they are under. He said that statistic has shown that a lower proportion of patients were admitted to hospital and resulted in lowering the pressures on the health trust. The North Wales Fire & Rescue Service is disappointed that Welsh Government has ceased the funding towards the 'Falls at Home' scheme as evidence showed the success of the scheme. Members of the Committee considered that a letter be sent on behalf of this Committee to Welsh Government expressing their disappointment that the pilot scheme towards 'Falls at Home' scheme has ceased and Welsh Government needs to reconsider such a scheme:
- Reference was made that the recruitment of Fire Fighters and it was evident that Anglesey is dependent on persons volunteering for the Fire Service. The Community Safety Manager (Gwynedd & Anglesey) responded that recruitment within local communities is important and it was expressed that a salary is attached to any person volunteering to be a Fire Fighter.

The Chair thanked the Community Safety Manager (Gwynedd & Anglesey) for attending the meeting.

It was RESOLVED to write to Welsh Government expressing disappointment that the funding for the 'Falls within the Home' scheme has ceased and that Welsh Government should reconsider affording funding towards this scheme.

ACTION : As noted above.

# 4 NORTH WALES POLICE AND CRIME COMMISSIONER

The Chair welcomed Mr Arfon Jones, North Wales Police and Crime Commissioner and Superintendent Richie Green (Gwynedd & Anglesey) to the meeting.

Mr Arfon Jones gave an insight to the role of the Police and Crime Commissioner to the meeting. He said that following his election as Police and Crime Commissioner in 2012 he had a duty to produce a Police and Crime Plan within 12 months of taking office. The Plan sets out the strategic direction of North Wales Police for his term as Police and Crime Commissioner. He referred that he has identified five priorities within his second publication of the Police and Crime Plan for 2017-2021 as follows :-

# • Domestic Abuse

- Each day North Wales Police record an average of 26 domestic incidents. Over the past seven years, 936 women were killed by men in England and Wales;
- Domestic Abuse is the highest risk facing North Wales Police due to the broad impact of the victim (physical, psychological and financial), the number of recorded crimes and an increasing trend.

# Modern Slavery

- Modern Slavery is a term used to refer to the exploitation of vulnerable people through activities such as human trafficking and forced labour. This crime is often hidden from public view, with victims frequently reluctant to approach the police due to the levels of control and fear place upon them;
- Need to ensure that victims are recognised as victims and not dismissed simply as perpetrators of other crimes such as illegal immigration, prostitution or shoplifting;
- Holyhead Port makes North Wales a key area in the UK for Modern Slavery.

# • Serious and Organised Crime

- The Government regards serious and organised crime as one of the greatest threats to the UK's national security and costs the UK more than £24 billion a year. The National Serious and Organised Crime Strategy is built on the framework used for counter terrorism and sets out how opportunities will be taken to prevent people getting involved in serious and organised crime, strengthen protection against and responses to it, and to pursue the criminals;
- A number of serious organised crime operations have been tackled in the Port Holyhead and across the North Wales border.

# • Sexual Abuse (including child sexual exploitation)

- The number of rape and other serious sexual assaults, often committed by partners or people know to their victims, reported to the police are high. However, there is a need to encourage victims to come forward to report such incidents;
- A Team has been established by North Wales Police to tackle child sexual exploitation (CSE). Working partnership with other organisations is also undertaken to ensure that all that can be done to safeguard these children is given the priority it deserves. There has also been increased incidents of 'on-line grooming' across the country.

# • Delivering Safer Neighbourhoods

• The visible presence of the police deters crimes which occur in public places, reassures the majority of the public and reinforces its links with the police;

• A successful operation occurred in Holyhead when youths were causing disturbance near a fast-food outlet. Local PCSO's received an award for the assisting in guiding youths to attend local activities rather than causing a nuisance to local residents in the area of the fast-food outlet.

Mr Jones further said that he wished to highlight the partnership working between North Wales Police and the County Council, which is highly regarded, and reference was made to the 'Early Action Together' programme. The Early Action Together ACEs learning network provides helpful information for the public, professionals and Police about the Early Action Together programme and its work in relation to Adverse Childhood Experiences (ACEs). The aim is to share useful information and research about ACEs as well as best practice and resources. The programme has reduced the protection referrals to the County Council's Social Services Department.

As Police and Crime Commissioner, Mr Jones said that his vision is to stop offenders re-offending. He referred to the 'Check-Point' Cymru programme which aims to help keep minor offenders out of trouble and out the courts. Some offenders have mostly drugs related issues and mental health problems and the 'Checkpoint' programme seeks to afford courses to help and support people within their communities.

Superintendent Richie Green highlighted local issues within Anglesey to the Committee. He referred to the partnership working between North Wales Police and the Local Authority to respond to problems of anti-social behaviour and the reasons behind the problems of people offending. He further said that regular meetings with the local Health Authority as regards to vulnerable persons offending due to drug related problems and mental health issues is paramount to the work of the Police Authority.

The Chair thanked the North Wales Police and Crime Commissioner and Superintendent Richie Green for their presentation to the Committee. The Committee considered the information presented and made the following points:-

 Reference was made as to the partnership working with the local Health Authority as regards to vulnerable persons with mental health issues. Questions were raised as to whether the Health Authority and other agencies were contributing to the preventative work for vulnerable persons who may be in danger of offending. The North Wales Police and Crime Commissioner responded that the situation has improved over the last year as to the support given to vulnerable persons when they find themselves in police custody. Training has been afforded to Custody Officers and Control Room Staff as to how to deal with persons with mental health issues and statistics show that the response to people in crisis has improved. Superintendent Richie Green said that due to partner agencies meeting on a regular basis on Anglesey the support to vulnerable persons with mental health issues has significantly improved;

- Reference was made that complaints by local residents to elected members, on a regular basis, is issues relating to the 101 non-emergency number. The North Wales Police and Crime Commissioner agreed that there is an issue with the 101 non-emergency number. He said that an on-line system needs to be implemented to release staff in the Control Centre to answer emergency calls;
- Reference was made that anti-social behaviour figures has shown a decreased recently. A Member referred to the recent incidents of anti-social behaviour as in the Llangefni area and questioned as to the number of PCSO's employed within the area. Superintendent Richie Green responded that there has been a decrease in the number of PCSO's on the Island but 5 extra Police Officers have been employed since October last year. The North Wales Police and Crime Commissioner said that it is anticipated that 200 extra Police Officers are to be employed over the next 3 years but it was emphasised that the recruitment process can only employ Police Officers and not PCSO's;
- Members referred that it has become evident that there has been a rise in cocaine use rather than heroin. Superintendent Richie Green responded that as part of the Christmas period 'drink drive' campaign it has become apparent that there has been an increase in recreational cocaine use in first time users rather than cannabis. He noted that this issue is of concern at it keeps county lines prevalent in North Wales;
- Questions were raised whether North Wales Police deal with 'on-line' and telephone fraud. The North Wales Police and Crime Commissioner said that as part of the Police and Crime Plan he intends to establish a Team to investigate fraud against vulnerable persons. He said that there is numerous incidents with people having lost a considerable amount of money to 'on-line and telephone fraud. Banks are now working with the Police Authority to stop suspicious transactions from people's bank accounts.

The Chair thanked the North Wales Police and Crime Commissioner and Superintendent Richie Green for attending the meeting.

# It was RESOLVED to note the report.

# **ACTION : None**

# 5 STRATEGIC EQUALITIES PLAN - 2020/2024

Submitted – a report by the Head of Democratic Services in respect of the above.

The Leader of the Council and Portfolio Holder for Equality and Diversity said that the Strategic Equality Plan sets out the Authority's ambition for equality to build a fairer society for all of Anglesey's citizens and helping the Council to achieve a vision for an Anglesey that is healthy and prosperous where families can thrive.

The Director of Social Services as lead Officer on the Senior Leadership Team leading on the Equalities said that the Equality Act 2010 places a duty on all local authorities to publish a Strategic Equality Plan and its objectives must be reviewed at least every four years. A new Plan must be published for the period 2020-204 and the purpose of the Plan is to set out the steps the Council is taking to fulfil its

specific equality duties. It was noted that the Plan for 2020/2024 will submitted to the Executive and full Council for approval.

The Policy and Strategy Manager reported that the objectives within the Draft Strategic Equality Plan 2020/2024 attached to the report are based on the main challenges facing Wales, which need attention, identified in the report published by the Commission for Equalities and Human Rights, 'Is Wales Fairer'? The objective are also based upon regional priorities identified via joint engagement conducted by the North Wales Public Sector Equality Network (NWPSEN) and local priorities identified via engagement with Medrwn Môn Wellbeing Network.

The Policy and Strategy Manager reported that the Council recognises the statutory requirements to undertake equality impact assessments and that carrying out robust assessments is an effective way of ensuring that any potential areas of inequality are identified and addressed promptly securing a consistent approach across the authority in terms of completing effective impact assessments (EIA's) was identified as a priority back in 2011/2012 and throughout this time, continued developing of the Council's arrangements has been undertaken with the aim of mainstreaming this process into day-to-day work carried out within the Council.

The Policy and Strategy Manager made reference to 5.1 within the Plan – 'Improve personal security and access to justice'; more than one organisation will contribute to achieving this priority with the Council contributing towards the personal security element and the police towards the other elements.

The Policy and Strategy Manager outlined the priorities within the Draft Strategic Equality Plan for 2020/2024 and noted that not all the priorities are relevant to every service within the Authority and gave an example that objective 3 within the Plan refers to improved physical access to services, transport, the built environment and open spaces; this priority would be a matter for the Highways, Waste and Property Services to address. She stated that the priorities are evenly distributed across Council Services. However, she expressed that it must be stressed that Elected Members and Staff have a responsibility to address Equalities within the day-to-day work of the Council. She also stated that the work is not confined to achieving the priorities within the Plan since other priorities may become apparent and will need addressing.

The Committee considered the report and raised the following matters:-

- Clarification was sought as to whom had identified the priority areas of equalities within the report. The Policy and Strategy Manager responded that the Council has prioritised the priorities within the Strategic Equality Plan with regard to evidence base and the need to address issues raised;
- Clarification was sought as to how the Council intends to strengthen the process for engaging with individuals protected under the Equality Act 2010 when developing the Strategic Equality Plan in the future. The Policy and Strategy Manager responded that engagement has been undertaken with Medrwn Môn's Wellbeing Network to ascertain their priorities and local concerns. Following drafting the priorities within the Draft Strategic Equality

Plan consultation was undertaken with Medrwn Môn's on the draft priorities identified.

# It was RESOLVED:-

- that the Executive approves the Strategic Equality Plan for 2020/2024;
- that arrangements are put in place for the Partnership and Regeneration Scrutiny Committee to monitor progress on equality on an annual basis, as a matter of course.

# ACTION : As noted above.

# 6 NORTH WALES SAFEGUARDING BOARD ANNUAL REPORT 2018/19

Submitted – a report by the Director of Social Services in respect of the above.

The Leader of the Council and Portfolio Holder for Social Services reported that the Annual Report provides an overview of the work of both the North Wales Children and the North Wales Adult Safeguarding Boards from April 2018 to March 2019 and the progress made in delivering the key objectives across the region to safeguard people. She expressed that the North Wales Safeguarding Board is a Regional Safeguarding Board.

The Director of Social Services reported that as part of the Council's Corporate Priorities the Council believes that every child and adult has the right to be safe from harm. One of the responsibilities of the North Wales Regional Safeguarding Board is to ensure that each North Wales local authority safeguards the people that live in their respective County. The Social Services and Wellbeing (Wales) Act 2014 provides the statutory framework for Social Care in Wales. The Safeguarding Boards (General) (Wales) Regulations 2015 relate to setting up and the function of the Safeguarding Boards. Regulation 5 and 6 relate to the making of Annual Plans and Annual Reports by Safeguarding Boards. He noted that Welsh Government Working Together to Safeguard People Guidance, states that the objectives of a Safeguarding Children Board are to protect children within its area who are experiencing, or are at risk of abuse, neglect or other kinds of harm and to prevent children within its area from becoming at risk of abuse, neglect or other kinds of harm. The objectives of a Safeguarding Adults' Board are to protect adults within its area who have needs for care and support (whether or not a local authority is meeting any of those needs), and are experiencing, or are at risk of, abuse or neglect and to prevent those adults within its area becoming at risk of abuse or neglect. These objectives within the Regional Safeguarding Board are relevant not only to local authorities but all partner agencies within North Wales.

The Director of Social Services further referred to the priorities noted within the Annual Report for 2018/19 and 2019/20 to the Committee. He referred to the key achievements of the Safeguarding Boards during 2018/19 and reported that a community of practice event was established to bring services together and to share good practice, challenges and research with professionals from different agencies. A safeguarding video was launched 'See Something /Say Something'; which is available on the Safeguarding Board's website and is available for local

agencies to use. He noted that the Safeguarding Board has a large attendance list and the increasing demands, complexity and expectations on all the agencies involved in safeguarding is extensive.

The Committee considered the report and raised the following matters:-

- Reference was made that the Safeguarding Board and Sub-Groups has an extensive membership and clarification was sought as to the attendance of multi-agencies of these meetings. The Director of Social Services responded that attendance within the Board and Sub-Groups has improved. He further said that achievement by the Sub-Groups is extensive and considered that since the establishment of the Safeguarding Board he considered that safeguarding issues have had a much higher profile in North Wales;
- Clarification was sought as to whether the Health Trust is taking responsibility within the Safeguarding Board. The Director of Social Services responded that there are examples over the last two years when the Health Trust has had to respond to difficult issues associated with safeguarding as was faced at a Mental Health Unit in North Wales. The Health Board became accountable for the action plan to the North Wales Board;
- Reference was made to the launch of the 'See Something /Say Something' by the Safeguarding Board. Questions were raised as to whether the public confidentiality is protected in reporting incidents. The Director of Social Services responded that there is whistleblowing policy for staff Members within the Authority and a similar protection is given to persons to report incidents without the fear of victimisation.

# It was RESOLVED to note the information contained within the North Wales Safeguarding Board Annual Report 2018/19.

# ACTION : As note above.

# 7 FORWARD WORK PROGRAMME

Submitted – a report by the Scrutiny Manager on the Committee's Forward Work Programme to April 2020.

The Scrutiny Manager referred to the meeting scheduled for the 10<sup>th</sup> March, 2020 and noted that this meeting will need to be rearranged due to unforeseen circumstances and arrangements will be made to change the date of this meeting. She said that the item – Collaboration with Betsi Cadwaladr University Health Board will need to be rescheduled to a future meeting of the Partnership and Regeneration Scrutiny Committee due to availability of representatives of the Health Board.

# It was RESOLVED to note the Work Programme to April 2020.

# ACTION : As noted above.

The meeting concluded at 4.05 pm

# COUNCILLOR GWILYM O JONES CHAIR

# ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template

Committee:	Partnership and Regeneration Scrutiny Committee
Date:	11.03.20
Subject:	Public Speaking Protocol for Scrutiny
Purpose of Report:	To seek the views of the Scrutiny Committee on the Public Speaking at Scrutiny Protocol attached at Appendix 1 to this report, prior to Council resolution on whether or not to adopt the same.
Scrutiny Chair:	Cllr Gwilym O Jones
Portfolio Holder(s):	Cllr Dafydd Rhys Thomas Corporate Business Portfolio Holder
Head of Service:	Lynn Ball Director of Function (Council Business) / Monitoring Officer
Report Author: Tel: Email:	Mared Yaxley 01248 752566 <u>mwycs@ynysmon.gov.uk</u>
Local Members:	Not a ward specific matter.

#### 1 - Recommendation/s

1. For the Corporate Scrutiny Committee to agree to the Protocol at **Appendix 1** to this report, subject to formal approval of the Council.

2. That the Corporate Scrutiny Committee comments on the content of the Protocol, in order to refer them to the Executive, prior to Council resolution on whether or not to adopt the Protocol.

#### 2 – Link to Council Plan / Other Corporate Priorities

This matter is linked to scrutiny governance arrangements (encouraging public participation) – Council Constitution.

# 3 – Guiding Principles for Scrutiny Members

#### To assist Members when scrutinising the topic:-

3.1 Impact the matter has on individuals and communities [focus on customer/citizen]

**3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]

#### 3.3 A look at any risks [focus on risk]

**3.4** Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]

**3.5** Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[focus on wellbeing]

#### 4 - Key Scrutiny Questions

- 1. In which ways will the Protocol ensure added value in terms of the public's contribution towards the Council's scrutiny processes?
- 2. To what degree will the Protocol formalise and simplify the process for the public to be able to speak during Scrutiny Committees?
- 3. It is noted that adoption of the Public Speaking Protocol for Scrutiny Committees ensures compliance with legislative developments, should a timeframe be set to review implementation of the Protocol?

#### **5 – Background / Context** Background:

In accordance with section 62 of the Local Government (Wales) Measure 2011, County Councils must ensure that those who live or work in their area are able to contribute their views on any matter that is to be considered by a Scrutiny Committee.

The Isle of Anglesey County Council (IOACC) is committed to this principle. Whilst there are already arrangements for public participation in the work of the Scrutiny Committees, the aim of introducing the Public Speaking Protocol is to provide the public with a clear and accessible process for making their views known to the Scrutiny Committees as part of their deliberations.

The current arrangement for public speaking at Scrutiny Committee meetings is not set out transparently in a simple document. The introduction of the Public Speaking Protocol will assist the public to understand the process that needs to be followed and will ensure that a consistent process is adopted, which manages the public's expectations in relation to their contribution.

#### General:

Officers will undertake the administrative work under the Protocol.

Recent legislative developments have emphasised a legal requirement to listen to the voice of the public and that public involvement is imperative when Councils are making decisions.

Under the Local Government and Elections (Wales) Bill (published on 18/11/2019) which is anticipated to received Royal Assent during the Summer of 2020, section 46 includes a duty to encourage local people to participate in local government. Paragraph 46(1) details: "A principal council must **encourage local people to participate in the making of decisions by the council** (including the making of decisions in partnership or in conjunction with any other person)." (my emphasis).

Section 47 of the Bill outlines a duty for Councils to prepare a "participation strategy" with the" aim of making it easier for members of the public to understand how local government functions, how it makes decisions and **how local people can** follow proceedings, **input their views**, and have them taken into account" (my emphasis – WLGA paper on the Bill). Paragraph 47(2)(e) details: "A public participation strategy must, in particular, address arrangements made, or to be made, for the purpose of the council's duty in section 62 of the 2011 Measure (bringing views of the public to attention of overview and scrutiny committees)".

In addition, under the Well-being of Future Generations (Wales) Act 2015, there is a requirement to consider the importance of involving people with an interest in achieving the wellbeing goals, and ensuring that those people reflect the diversity of the area which the body serves.

The adoption of a Public Speaking Protocol for Scrutiny would go some way to achieving these statutory objectives.

The Protocol will be published on the Council's website and can be shared on social media.

Protocol details:

The Protocol details:

Members of the public can request to speak at a Scrutiny Committee meeting if they have submitted a written request to the Scrutiny Officer at least 3 working days prior to the Committee meeting. The written request must be made using the relevant form from the Council's website and electronic submissions are encouraged. Applications will be dealt with in the order they are received. All those who have qualified to speak will be notified via email or through their contact telephone number.

The number of speakers are to be limited so that only one person from each group or party, where each group or party has a different perspective on an item, to address the meeting. Only in exceptional cases will the Chairperson allow a second/third speaker with the same perspective to speak; such discretion will be exercised in consultation with the Scrutiny Officer and the Monitoring Officer.

The right of the public to speak applies to all items on the agenda with the exception of the following: Apologies; Declarations of Interest; Minutes; and items on the Agenda which have been declared as not for publication (in accordance with the Public Interest Test). When exempt items are under consideration by Scrutiny the Chairperson will ask all members of the press and public to vacate the meeting room.

The right does not include the right to ask any questions of any IOACC member, officer of the Council, invited attendees or any other speaker.

In order for members to give full consideration to any points made, speakers must provide any supporting information/documentation they intend to refer to in their presentations when registering to speak. No additional information / documentation may be produced at the meeting itself. The draft Protocol addresses the issue of suitability of any material produced.

Each speaker will be given five minutes to make their oral contribution in relation to an agenda item. Only in exceptional circumstances will the Chairperson allow speakers a little more time and if this is allowed for one individual, all individuals in relation to the same agenda item will be allowed the same amount of additional time.

The Chairperson has the discretion to stop a speaker before their allotted time has concluded if, in the Chair's view, the speaker is behaving improperly, offensively, trying to prevent the Committee from doing its work or makes comments which are defamatory, vexatious, discriminatory or offensive.

Speakers may be asked to clarify any of the comments they make and may be asked questions by members. Speakers must not enter into debate with the members of the Committee.

The Committee will consider the comments made by the speaker and thereafter determine whether to make any recommendations arising from those comments/issues raised.

#### 6 - Equality Impact Assessment [including impacts on the Welsh Language] Not applicable.

# 7 – Financial Implications

Not applicable.

#### 8 – Appendices:

Appendix 1 – A Guidance on Public Speaking Arrangements in Scrutiny Committee Meetings

9 - Background papers (please contact the author of the Report for any further information):

# A Guidance on Public Speaking Arrangements in Scrutiny Committee Meetings

# 1.0 Introduction

- 1.1 Under section 62 of the Local Government (Wales) Measure 2011, County Councils must ensure that those who live or work in their area are able to contribute their views on any matter which is to be considered by a Scrutiny Committee. The Isle of Anglesey County Council (IOACC) is committed to this principle.
- 1.2 IOACC encourages the active participation of the public whenever possible (see link to "<u>Getting Involved with Scrutiny</u>") and an opportunity exists for members of the public to speak at Scrutiny Committee meetings in respect of an item on the agenda. This Guidance is intended as a means of ensuring that the voice of local people and communities in Anglesey will be heard as part of the decision making process.
- 1.3 In doing this, IOACC must ensure that the procedure is fair and organised. This Guidance has been developed to assist those wishing to speak at a Scrutiny Committee meeting. It contains information on the process to be followed. It is also hoped that encapsulating this information in a Guidance will ensure that, as far as possible, members of the public have a positive and stress-free experience when addressing a Scrutiny Committee.

#### 2.0 Background

- 2.1 There are two Scrutiny Committees at IOACC. One being the <u>Corporate Scrutiny</u> <u>Committee</u> and the other the <u>Partnership and Regeneration Scrutiny Committee</u>. The Terms of Reference for both Committees is included in the Constitution in <u>Article 6 and in Part 4</u>.
- 2.2 The role of the Scrutiny Committee is to make recommendations to the Executive/Council. As appropriate, the Executive/Council will make the final decision.
- 2.3 Scrutiny Committee meetings are open to the public (see 2.4 below).
- 2.4 However, on occasions, the Committees will consider confidential matters e.g. personal information about individuals or commercially sensitive data and, on these occasions, members of the press and public will be asked to leave the meeting whilst that item is being considered. Such exclusion must be in the public interest.
- 2.5 The Committee members receive written reports on issues being discussed by the Scrutiny Committees at their meetings. These reports are available to the public on the website for the <u>Corporate Scrutiny Committee</u> and the <u>Partnership and</u> <u>Regeneration Scrutiny Committee</u> at least three working days before the day of the meeting (unless a decision is taken to exclude public access to the papers). If that is the case, a public interest test will be included on the website; this explains why access is being restricted.
- 2.6 Part of the Scrutiny Committees' remit is to "call in" decisions which have been taken by the Executive but not yet implemented. However, the right to "call in" will

be excluded where a matter considered by the Executive is deemed urgent. In those circumstances, it will not be possible for the matter to be considered by a Scrutiny Committee and so public participation will also not be available.

# 3.0 Public attendance and speaking at Scrutiny Committee Meetings

# 3.1 General Points

- 3.1.1 Scrutiny Committee meetings are held in public and any member of the public or the press may attend and listen to the debate. There is no need to make any arrangements for this; you are entitled to just turn up.
- 3.1.2 The public have no express right to speak in a Scrutiny Committee meeting, but may ask for prior agreement to do so in accordance with this Guidance.
- 3.1.3 Some items are discussed in closed session, when the Committee is considering confidential information that has been declared as not for publication (subject to the public interest as mentioned in 2.4 above). The public and press will be asked to leave for these items. It follows that there will not be any public speaking in relation to these items.
- 3.1.4 Clearly, public speaking will not be appropriate on agenda items such as apologies for absence, declarations of interest and minutes.
- 3.1.5 The right to speak does not include the right to ask any questions of any IOACC member, officer of the Council, invited attendees or any other speaker.

# 3.2 Required Steps

- 3.2.1 In order to speak at a Scrutiny Committee meeting, a member of the public must have submitted **a written request**, using the available form and sent to the Scrutiny Officer. Verbal requests to speak will not be registered. The written request should be made using the form on this <u>link</u> and may include photographs or diagrams. A contributor must do this as soon as possible and at the latest <u>3 clear working days</u> <u>prior to the Committee meeting</u> (electronic submissions are encouraged). Any requests received after this time will be automatically rejected. Contact details, together with a copy of the relevant application form, can be found on the Council's <u>website</u>.
- 3.2.2 One person may speak from each group or party where each group or party has something different to say in relation to an item. Individuals who are experts in a particular field, or hold a particular view which is not represented by a group or party, may also register their interest in speaking at a meeting. The Chair of the Committee will only allow a second/third etc. speaker, with the same perspective, in <u>exceptional cases</u>, and where there are clearly different arguments to be heard. This will be at the discretion of the Chair in consultation with the Scrutiny Officer and the Monitoring Officer.

For example, in relation to a report discussing several schools, it is reasonable that one speaker may be allowed from each school, but it is not reasonable to have all parents make an individual contribution. Or where an item discusses Leisure Centres, it would be reasonable to allow different speakers from the different public groups that use the Leisure Centres, on the basis they all have something different to say, and they would not each be repeating the same points. The point is to ensure that the Committees hear all points of view, but that contributions are not repetitive.

- 3.2.3 All written requests will be recorded by the Council's Scrutiny Officer. The request will include details of who that individual is representing (if applicable). When arrangements are being made for a Committee meeting, the individual whose name first appears on the list i.e. the first person to register their interest to speak at the Committee meeting, in relation to each group / party of people, will be given the first opportunity to confirm if they still wish to speak. If the first registered person no longer wishes to speak, the offer will be made to the second registered person and the first registered person's place will be forfeited. Similarly, if the second registered person, and so forth. Once an offer is made to the next registered person on the list, and that person confirms they will attend to speak, the previous registered person cannot reassert their request to speak. The offer will only ever revert to the first registered speaker if every other person on the list has confirmed that they no longer wish to speak. Clearly, this does not apply to those contributors who are not representing groups/parties.
- 3.2.4 Those wishing to speak at Committee meetings should register their interest to do so as soon as possible by confirming their name and whom are they representing, (if applicable) and not delay for the Committee papers to be published, so as to avoid a situation where they miss the deadline noted in 3.2.1 above and/or other individuals have already registered to speak. Matters will usually be part of a wider consultation and so the public will be aware of the matters due to be considered. However, in order to ensure the public are fully aware, individuals are encouraged to review the Forward Work Programme (FWP) for the Scrutiny Committees which detail the matters that are scheduled to be discussed.
- 3.2.5 The Scrutiny Officer will give those who have registered to speak at Committee meetings as much notice as possible of the time, date and place of the meeting at which the item will be discussed. Committee agendas are published at least three clear working days before the Committee meeting and will include details of all matters to be discussed at that meeting.

# 3.3 At the Scrutiny Committee Meeting

- 3.3.1 As stated, meetings of Scrutiny Committees are usually held in public, they are open to the press and all reports are public documents unless they contain confidential information.
- 3.3.2 Prior to the start of the meeting contributors should introduce themselves to the Scrutiny Officer or the Committee Officer and they will arrange an introduction to the Chair. Public speakers should allow enough time for this to happen by aiming to arrive at Cyswllt Môn (Council's main HQ reception) about 15 minutes before the start of the meeting.

- 3.3.3 Speakers may communicate with the Committee in either Welsh or English (translation facilities are available at each meeting).
- 3.3.4 It is important that any speaker at a Scrutiny Committee meeting should talk in a responsible and respectful way in order to maximise the benefit of their contribution.
- 3.3.5 The Chair will introduce each speaker to the Committee when it is their turn to speak.
- 3.3.6 Each speaker will be asked to move to a specific location within the meeting room where they can be best seen and heard by all members of the Committee. Each speaker will be given **five minutes** to make their contribution.
- 3.3.7 Speakers are encouraged to consider the following:
  - 3.3.7.1 Ensure comments are clear and concise, and directly related to the report on which they have asked to speak.
  - 3.3.7.2 Avoid repeating points made by any earlier speaker.
  - 3.3.7.3 Limit their views to the advantages or disadvantages of the proposals in the report and highlighting how the report could affect the delivery of services to specific user groups. Suggest alternative proposals.
- 3.3.8 Speakers are not allowed to hand out supporting documents at the Scrutiny Committee meeting or use visual / oral aids (such as photographs or diagrams or sound recordings). Any material received from the speaker under paragraph 3.2.1 shall be circulated by the Scrutiny Officer in advance, to the members of the Committee; subject to the caveat that the material is suitable for publication. This decision will be at the discretion of the Scrutiny Officer in consultation with the Monitoring Officer and the relevant lead service officer.
- 3.3.9 If a speaker is still talking after five minutes the Chair will usually wait for them to finish their sentence and then will let them know that they have reached their time limit. Contributors are not allowed to go over time so as to ensure fairness to any other speakers. In exceptional circumstances, the Chair may allow speakers a little more time; if so, other speakers in relation to the same item will be allowed the same amount of extra time.
- 3.3.10 Once the speaker has concluded their contribution, the Chair may allow Committee members to ask the speaker questions to clarify any points arising. The speaker must not enter into a debate with the members of the Committee.
- 3.3.11 The speaker will then return to their seat in the public gallery.
- 3.3.12 The Committee will discuss the issue before making a decision, and will take into account any information provided by all the speakers.
- 3.3.13 The Chair will ensure that all speakers are treated with courtesy and respect. The Chair will have the discretion to stop a speaker at any time in proceedings if, in the Chair's view, the speaker behaves improperly, offensively or tries to prevent the Committee from doing its work or makes comments which are defamatory, vexatious, discriminatory or offensive. In presiding over the meeting, the Chair will exercise his/her powers and duties in an active, fair and impartial manner so that

business can be carried out efficiently and with regard to the interests of the community.

3.3.14 The speaker may leave the meeting at any time after they have spoken.

#### 4.0 Data Protection

4.1 Contact details, including email addresses and telephone numbers, are essential in order to allow the proper functioning of this Guidance and to allow speakers to attend the Scrutiny Committee meetings. Personal details are only collected for the purpose of administering public speaking at Scrutiny Committee meetings. Once an item has been determined at Committee, contact details will be deleted in accordance with the Council's published Retention Policy.

#### 5.0 Summary

Any members of the public wishing to speak on a particular item in a Scrutiny Committee, should:

- Regularly review the Forward Work Programme available <u>\*\*HERE\*\*</u> in order to see what matters are coming up;
- Submit a written request using the form available **\*\*HERE\*\***;
- The written request must be received by the Scrutiny Officer, <u>at least 3 clear</u> working days before the Committee meeting;
- Any queries should be directed to the individuals named in section 6 below.

# 6.0 Contact Details

Scrutiny Support Officer 01248 75xxxx abc@ynysmon.gov.uk

Committee Services Officer 01248 75xxxx def@ynysmon.gov.uk

ISLE OF ANGLESEY COUNTY COUNCIL		
Scrutiny Report Template		
Committee:	Partnership and Regeneration Scrutiny Committee	
Date:	11 March 2020	
Subject:	Progress report on the delivery of the Wellbeing Plan for the Gwynedd and Anglesey Public Service Board	
Purpose of the Report:	To submit a progress report on the work of the Anglesey and Gwynedd Public Service Board	
Scrutiny Chair:	Cllr Gwilym O Jones	
Portfolio Member(s):	Cllr Llinos Medi	
Head of Service:	Not relevant	
Author of the Report:	Nonn Hughes, Programme Manager of the Gwynedd and Anglesey Public Services Board	
Phone Number: E-mail:	01286 679906 <u>NonnGwenllianHughes@gwynedd.llyw.cymru</u>	
Local Members:	Not relevant to any specific Ward	

1 – Recommendation/s

It is requested that the Scrutiny Committee notes:

1. the progress of the work of the Public Service Board

#### 2 - Link to Council Plan / Other Corporate Priorities

The Isle of Anglesey County Council is committed to the principles within the Well-being of Future Generations (Wales) Act 2015. The Council provides a range of services which will fulfil its individual well-being objectives, as well as contributing to supporting the well-being objectives of the Public Service Board.

3 – Guiding Principles for Scrutiny Members

#### To assist Members when scrutinising the topic:-

3.1 Impact the Wellbeing Plan has on individuals and communities

3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality.

3.3 A look at any risks

**3.4** Scrutiny taking a performance monitoring or quality assurance role

**3.5** Looking at plans and proposals from a perspective of:

- Long term
- Prevention

- Integration
- Collaboration
- Involvement

#### 4 - Key Scrutiny Questions

- 1. How does the Public Service Board measure the quality of its work and performance in terms of achieving the objectives as outlined in the Wellbeing Plan?
- 2. To what extent is the pace of implementing the Board's work streams adequate?
- 3. What are the main risks and challenges in terms of achieving the objectives of the Wellbeing Plan, and how do you go about mitigating these risks?
- 4. To what extent does the robust support from partners who are members of the Board contribute towards achieving the wellbeing objectives?
- 5. What practical steps will the Board be undertaking to integrate their priorities into plans and strategies of other public bodies?

# 5 - Background / Context

# 5.1 Introduction and context

**5.1.1** The aim of the Well-being of the Future Generations Act (2015) is to improve the economic, social, environmental and cultural well-being of Wales. The Act highlights seven well-being goals and five ways of working in order to give public bodies a common purpose.

**5.1.2** The Gwynedd and Anglesey Public Services Board was established in 2016, in accordance with the Well-being of Future Generations (Wales) Act 2015. The decision made by the Anglesey Executive at the time was to establish a Public Services Board. (PSB) for Anglesey which would *collaborate* with Gwynedd's Public Services Board.

**5.1.3** The PSB's Well-being Assessment for the Anglesey well-being areas was published in May 2017 and, following a series of engagement and consultation sessions, the Well-being Plan was published in 2018. The Well-being Plan confirms the two objectives and six priority fields for which it was agreed that the Board could collaborate in order to ensure the best results for the residents of Gwynedd and Anglesey. Therefore, priority areas relevant to both Counties were agreed upon and the PSB will respond to these matters jointly across both Counties.

# 5.2 An update on the progress of the sub-groups

**5.2.1** The PSB agreed on priority areas to achieve 2 objectives of the Wellbeing Plan. Four sub-groups have been established to undertake the work:

5.2.2 Objective 1 - Communities which thrive and are prosperous in the longterm

The Priority	Progress made by the	Proposed timescale
	Public Services Board	
The Welsh Language: We will work together to increase the use of the Welsh Language within public bodies in Gwynedd and Anglesey. We will promote the use of Welsh as the preferred language of communication between public bodies across both counties.	The Welsh language sub- group was established by the Public Services Board in June 2018. It was emphasised in the Well-being Plan that bilingual provision was inconsistent across public services in Gwynedd and Anglesey. The PSB share the Welsh Government's long-term vision of reaching a million Welsh speakers by 2050 and considers that increasing the use of the Welsh language within public bodies, as well as identifying strategic gaps to be highlighted and contributing to such discussions, contributes to the prosperity of the Welsh language.	
	One of the first actions for the sub-group was to participate in the 'Arfer' project (that deals with psychology of behavior). The Arfer project has already been trialled by Bangor University and there was an increase in the use of the Welsh language in the	The timescale for completion and presenting the toolkit to Anglesey is March 2021.

using the language. It is believed that introducing the project to Board partners will assist the Language Sub- group respond to the priority of the Well-being Plan, which lis: to increase use of the Welsh language. Baseline data will be established and the sub-group will report back on the progress of the project at regular intervals. Anglesey County Council is one of the partners participating in the scheme, in particular one department of the Children's Services, of Social Services.A discussion was held at the PSB meeting in December 2019 for the sub-group to consider setting up a project to look specifically at how to promote and encourage the use of Welsh language service). A paper will be presented to the PSB in March for further discussion.Progress made by the Proposed timescaleThe PriorityProgress made by the Proposed timescaleProposed timescale				
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Llandrillo and Menai.         The Priority       Progress made by the       Proposed timescale			areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire	
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			areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg	
Dublic Convisor Poord			areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg	
		The Priority	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai.	Proposed timescale
The impact of climate         The climate change sub-group		The Priority	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai.	Proposed timescale
change on the has been established and is		-	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai. Progress made by the Public Services Board The climate change sub-group	Proposed timescale
wellbeing of our focusing on working together		The impact of climate	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai. Progress made by the Public Services Board The climate change sub-group	Proposed timescale
<b>communities</b> : We will to mitigate the impact of		The impact of climate change on the	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai. Progress made by the Public Services Board The climate change sub-group has been established and is	Proposed timescale
work together locally to climate change on our		The impact of climate change on the wellbeing of our	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai. Progress made by the Public Services Board The climate change sub-group has been established and is focusing on working together	Proposed timescale
mitigate the effects of communities. We know that		The impact of climate change on the wellbeing of our communities: We will	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai. Progress made by the Public Services Board The climate change sub-group has been established and is focusing on working together to mitigate the impact of	Proposed timescale
our climate is changing and		The impact of climate change on the wellbeing of our communities: We will work together locally to	areas (beyond advertising/offering a Welsh language service). A paper will be presented to the PSB in March for further discussion. The sub-group has increased its membership and now includes working with the Fire and Rescue Service, North Wales Police and Coleg Llandrillo and Menai. Progress made by the Public Services Board The climate change sub-group has been established and is focusing on working together to mitigate the impact of climate change on our	Proposed timescale

ali			
	mate change on our	will continue to do so –	
co	ommunities.	causing sea levels to rise and	
		more extreme weather	
		events such as flooding. This	
		will impact on the well-being	
		of communities and the	
		services provided. The	
		subgroup has identified the	
		need to educate, work in	
		collaboration and empower	
		our communities in order to	
		prepare them for the current	
		challenges of climate change	
		and those we will face in the	
		future, rather than treating	
		extreme weather events as a	
		major surprise. It is an	
		opportunity for the Gwynedd	
		and Anglesey PSB to be at the	
		forefront in Wales; and set an	
		example by following a	
		different and collective	
		approaches to the adaptation	
		to climate change.	
		A workshop on climate	
		change adaptation was	
		organised by the subgroup in	
		February 2020 to discuss the	
		communities that would	
		benefit from climate	
		adaptation schemes, giving	
		consideration to previous	
		local and regional plans on	
		adaptation, considering	
		possible approaches to	
		dealing with Issues such as	
		engagement with our	
		communities across the	
		North Wales region. Part 1 of	
		the workshop has been held	
		and a further workshop will	
		be held during March 2020.	
		Representation from the	
		Highways Department of the	
		Isle of Anglesey County	
		Council contributed to the	
		discussion. The findings of the	
		workshop and	
		recommendations on the	

2020.	June 2020
Progress made by the Public Services Board	Proposed timescale
Public Services BoardThe Homes sub group has been established which includes representation from the Isle of Anglesey County 	A decision on the potential sites and funding arrangements to be sought by June 2020.
	Public Services BoardThe Homes sub group has been established which includes representation from the Isle of Anglesey County Council, Gwynedd Council, Snowdonia National Park and Adra. The homes sub-group agrees the project's direction, and measures and monitors progress. Another group has 

Board's partners, for innovative housing
developments
<ul> <li>Discussion to be</li> </ul>
helds with the chief
executives of the
partners about the
funding options for
the developments.

The Priority	Progress made by the	Proposed timescale
	Public Services Board	
The impact of poverty on	During 2019 the PSB had	
the wellbeing of our	a subgroup leading on	
communities- We will	the poverty priority, but	
develop a detailed	the group has not met	
understanding of how poverty affects our areas	for some months now. It	
and seek to ensure that	was agreed during the	
the work undertaken in	PSB meeting in June	
the field across public	2019 that the work	
bodies is more effective in	taking place in the area	
mitigating long term	of ' poverty ' by the two	
impact.	local authorities needs	
	to be considered first	
	before considering how	
	we as a Board can add	
	value. Both authorities	
	will be presenting	
	updates on the poverty	
	work during the meeting	
	on 6th March 2020.	
	The PSB support team	
	has continued to address	
	poverty issues. North	
	Wales PSB officers have	
	commissioned Glyndŵr	
	University to undertake	
	a study on transport, and	
	in particular barriers	
	facing individuals across	

r		
	the region, that prevent	
	individuals from reaching	
	work locations or	
	training organisations.	
	This particular research	
	was seen as important as	
	the poorest population	
	among us often have to	
	settle in areas that offer	
	fewer services and	
	facilities, barriers to	
	public transport. The	
	study will improve our	
	understanding of the	
	impact of poverty on our	
	communities, and will be	
	particularly relevant to	
	what was noted during	
	the period of the well-	
	being assessments	
	(2017) that one of the	
	factors our residents	
	would change in their	
	area would be public	
	transport and creating	
	more jobs. The final	
	report will be shared	
	with members of the PSB	June 2020
	in June 2020.	
	In addition to the study	
	, on transport Barriers –	
	the North Wales PSB	
	officers have also	
	commissioned Gwynedd	
	Council's research team	
	to undertake an	
	equalities study. This	
	study was commissioned	
	in order to gain a better	
	understanding of	
	equality at a local level	
	particularly on the issues	
	covered in the report "is	
	Wales fairer? " (Equality	

and Human Rights Commission, 2018). The report makes reference to the impact of poverty and deprivation on the lives of our residents and on their well-being. An	
report makes reference to the impact of poverty and deprivation on the lives of our residents and	
to the impact of poverty and deprivation on the lives of our residents and	
and deprivation on the lives of our residents and	
lives of our residents and	
on their well-being. An	
5	
example is educational	
attainment. The equality	
report also refers to	
households that are less	
likely to have access to a	
car-and this inevitably	
has a significant impact	
on people living in rural	
areas, and proves to be a	
barrier in many respects	
(the transport study will	
explore this further).	
Following the next	
meeting of the PSB on	
6th March it is	
anticipated that the	
future and form of the	
poverty subgroup will be	
confirmed.	

**5.2.3** The two priority areas of ' health and care of adults ' and ' the welfare and achievement of children and young people' contribute towards Objective 2. It was agreed to establish one sub-group to address the two priorities – The West integrated Health and Social Care Group.

5.2.4 Healthy and independent residents with a good quality of life

The Priority	Progress made by the Public Services Board	Proposed timescale
Health and care of adults:	The integrated health and	The project's timescale will
we will work with the Regional Partnership	Social Care sub-group has been established and has	be agreed following the workshop.

Board to ensure that the	confirmed the following	
services planned for the	purpose of ' helping	
older population meet	individuals to live their	
local needs. We will	lives as they wish and	
collaborate locally to plan	when there is a need for	
a wide range of	health or care intervention	
preventative activities for	we will provide the	
adults to enable them to	relevant support so that	
live healthy and	they can return to the	
independent lives.	desired life'. This vision fits	
The welfare and	with the Welsh	
achievement of children		
and young people: we will	government's strategy ' a	
plan preventative services	Healthier Wales ' which has	
and activities together to	the strategic vision of	
support families before	service development, and	
the need for intensive	the need to transform the	
services arises. We will	way we work to support	
encourage children, young	individuals within our	
people and families to	communities.	
improve their health so	During the initial sub-group	
they can live healthily and	meeting It was agreed that	
independently within their	sub-groups were required	
communities in the long	to work on specific issues:	
term .	children, adults, learning	
	disabilities and mental	
	health.	
	nealth.	
	This project is important to	
	the communities of	
	Gwynedd and Ynys Môn	
	for the following reasons:	
	0	
	<ul> <li>Responds to</li> </ul>	
	demographic	
	changes - aging	
	population <ul> <li>Responding to</li> </ul>	
	<ul> <li>Responding to issues such as</li> </ul>	
	childhood obesity,	
	this has health	
	implications in the	
	short and long	
	term, it will also	
	implications on	
	public spending	

	-	The sustainability	
		of our health	
		system	
	•	The need to	
		develop a	
		preventative	
		model	
	•	Recognise the	
		need to work on a	
		range of factors	
		that influence	
		health and well-	
		being (including	
		education,	
		housing, well-	
		being,	
		homelessness,	
		economic growth,	
		regeneration,	
		leisure and the	
		environment).	
	In relat	ion to the	
		rmation bids	
		rmation teams have	
		et up to support	
		the 8 Community	
		ce Team (CRT)	
		n order to support	
	-	••	
		rk of looking at the	
		nship between	
	nospita	ls and the CRT.	
	In relat	ion to the learning	
	disabili	ties Work-stream	
	work is	underway in	
	Anglese	ey with pooled	
	-	s to strengthen the	
	Ŭ	g disability services.	
		mall joint project of	
		ommissioning	
	-	en the Isle of	
		ey County Council	
	-	e health board and it	
		d that it can	
	•	o over the period of	
	-	nt and beyond. In	
	-	o it is expected that	
	-	ead to stronger joint	
		ssioning and	
	suppor	ting employees to	

be able to work more	
flexibe within the funding	
allocated. The anticipated	
timescale for starting the	
work is June 2020 with	
further steps to follow	
during the period of the	
transformation work.	

#### 5.3 Delivery

**5.3.1** The four sub-groups noted above are accountable to the Public Services Board in relation to delivering any work commissioned. The sub-group leaders are expected to report back on progress every quarter to the Gwynedd and Anglesey Public Services Board. The period of delivering the objectives will be an opportunity for PSB partners to show their willingness and commitment to working collaboratively and innovatively on achievable plans.

**5.3.2** The PSB acts in accordance with seven principles, namely the five national sustainable development principles noted above, together with two which have been added by the Board, namely 'The Welsh language' and 'Equality'. This means taking action in a way which seeks to ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.

**5.3.3** In order to respond to the timetable within the Well-being of Future Generations Act the PSB will publish an annual report by July 2020. The PSB will submit the annual report to the Anglesey Scrutiny Committee for comments and observations.

#### 5.4 Scrutiny Arrangements

**5.4.1** The Board's work will be checked regularly by the Scrutiny Committees of Gwynedd Council and the Isle of Anglesey County Council. The PSB will prepare an annual report to set out progress as it seeks to deliver the well-being objectives. A copy of every annual report will be sent to Welsh Ministers, the Commissioner, the Auditor General for Wales and the councils' scrutiny committees.

**5.4.2** The well-being act and the associated national guidance<sup>1</sup> set out 3 main roles for local authority's scrutiny committees in providing democratic accountability to the public services Board:

- Review of the governance arrangements of the PSB
- Acting as statutory consultees on the well-being assessment and well-being plan
- Monitoring progress on the PSBs implementation of the well-being plan.

**5.4.3** The Public Services Board is currently subject to scrutiny by the designated Scrutiny Committees of Gwynedd and Anglesey local authorities. At the establishment of the PSB it was agreed that a joint scrutiny panel between the two counties would be developed to undertake this work across Gwynedd and Anglesey. Scrutiny Officers across both counties have appraised the options of carrying on with current arrangements or establishing a joint scrutiny panel. They came to the conclusion that a panel wouldn't be established at this stage, but rather concentrate on aligning timetables and scrutiny arrangements across the two counties. The arrangements can be reviewed again in due course.

# 5.5 Resources

5.5.1 Management and administrative support for the Board is provided by the Isle of Anglesey County Council and Gwynedd Council.

5.5.2 Resources for delivering the work of the sub-groups will be the responsibility of all statutory members equally. The contributions will be agreed and reviewed by the Board as and when necessary.

# 5.6 Risk Management

5.6.1 The Board manages risks in relation to projects and the work of the sub-groups, to ensure that they operate in accordance with the well-being plan and the specified timetable. It is anticipated that the board's risk register will be managed in line with the five ways of working.

# 6 – Equality Impact Assessment [include impact on the Welsh language]

6.1 The delivery sub-groups will prepare equality and language impact assessments, where appropriate, in line with their implementation plans. The impact assessments will be live documents which will change and evolve alongside the delivery work.

#### 7 - Financial Implications

<sup>&</sup>lt;sup>1</sup> Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards

#### 8 - Appendices

1. The Risk Register of the Public Services Board

# 9 - Background Papers (please contact the Report author for any further information):

1. Gwynedd and Anglesey Well-being Plan

# Appendix 1

Risks associated with the work of the Public Services Board for Gwynedd and Anglesey

Statutory guidance from the Welsh Government on the well-being of future Generations (Wales) Act 2015 (Part 3: Change required) suggests that the Board should consider the five ways of working to manage risks:

"There will be long-term risks that will affect the delivery of your services but also the communities that you are working to improve. Use the well-being goals and the five ways of working to consider what risks you may be subject to in the short, medium and long term, together with the steps to ensure they are well managed ".

It is therefore proposed that the Public Service Board's risk register includes both management measures and actions that are aligned with the five ways of working:

Five ways of working:

- **Involving** our communities and residents in planning services for the future
- Working with others in a collaborative way to find sustainable Solutions
- Looking to the **long term** and working together on planning the services that will be needed for the future.
- We will seek to integrate services if evidence shows that it will deliver the best outcomes for our communities.
- We will use data to identify and understand the future problems facing our communities and develop and implement preventative plans.

Ref.	Level	Risk	Current mitigation actions
R1	Sub-group	Lack of resources and capacity to drive the work of the subgroups. Further risk of non-delivery and failure to achieve key milestones	The Board has asked the sub- groups to submit a business case for resources/commissioning work, in order to assist the Board with its decision. However, it is expected that in the first instance the sub-groups will hold the discussion about the resources that they too could contribute before submitting a business case to the Board. It is also emphasised that the Board is expected to work innovatively and in Partnership.
R2	Sub-group	Lack of attendance and dedication by subgroup members. Associated with risk R1.	Following the period of establishing the sub-groups,the sub-groups have now moved to focus on elements of delivery.

The risk register will be a live document and will be developed over time.

			In order to maintain the
			momentum in the subgroups clear and tangible outputs will be developed and the role and responsibility of sub-group members will be defined.
R3	Board	Failure to engage with our residents and communities on specific and key points of delivery	Engaging with the people of Anglesey and Gwynedd and gaining a true understanding of their needs is an important element of the five ways of working.
			The engagement work related to the well-being assessments involved dividing the counties into well-being areas and it is possible to analyse the data based on these well-being areas, which provide data at a local level to the PSB.
			We will continue to engage with our residents on specific points. We will work with the key partners of the PSB and their communication teams to effectively engage, in line with the National Principles for Public engagement.
R4	Board	Failure to meet our duties under the Equality Act 2010 particularly in the areas of impact assessments in delivering change that affects our residents and communities.	The Public services Board support team has already given consideration and recognised the need for impact assessments (e.g. language and equality) and assessments will be developed and used when the board engages with our communities on specific points and on updating the well-being assessments. In addition impact assessments will be used when projects are submitted by the sub-groups to change Policy / services

# ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template

Committee:	Partnership and Regeneration Scrutiny Committee
Date:	11 <sup>th</sup> March 2020
Subject:	Developing Leisure Provision for Future Generations
Purpose of Report:	To request the views of the Scrutiny Committee on the draft Developing Leisure Provision for Future Generations Plan prior to its submission to the Executive Committee for approval
Scrutiny Chair:	Cllr Gwilym Owen Jones
Portfolio Holder(s):	Cllr Carwyn Jones (Major Projects and Economic Development)
Head of Service:	Christian Branch (Interim)
Report Author: Tel: Email:	Christian Branch 01248 752491 <u>ChristianBranch@ynysmon.gov.uk</u>
Local Members:	Relevant to all Members

# 1 - Recommendation/s

- 1. The Partnership and Regeneration Scrutiny Committee is requested to review and scrutinise the draft Developing Leisure Provision for Future Generations Plan prior to its submission to the Executive for approval.
- 2. To make recommendations to the Executive in terms of approval of the Leisure Plan, and its content, and more specifically the maintenance and improvement proposals.

# 2 – Link to Council Plan / Other Corporate Priorities

The Leisure Plan attempts to demonstrate an integrated approach to preventative health care on Anglesey by ensuring the provision of sustainable and high quality leisure facilities to enable residents to live active lives, to prevent ill health and improve well-being.

# 3 – Guiding Principles for Scrutiny Members

# To assist Members when scrutinising the topic:-

- 3.1 Impact the matter has on individuals and communities [focus on customer/citizen]
- **3.2** A look at the efficiency & effectiveness of any proposed change both financially and in terms of quality **[focus on value]**
- **3.3** A look at any risks [focus on risk]
- **3.4** Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]
- **3.5** Looking at plans and proposals from a perspective of:
- Long term
- Prevention
- Integration

# Collaboration

# Involvement

# [focus on wellbeing]

#### 4 - Key Scrutiny Questions

- 1. How will the Plan contribute towards ensuring an integrated approach to preventative health care on the Island?
- 2. In which way does the Plan provide an appropriate response to the opportunities, threats, and challenges currently faced by the Island's Leisure Centres?
- 3. The Plan notes the intention to encourage greater participation by all sectors and age groups. How will the service go about ensuring that this is achieved?
- 4. Reference is made to the applications which are currently being scoped to secure capital funding from a variety of internal and external funding sources. How hopeful is the Service in terms of securing the appropriate funding, and to what degree is the Plan affordable in the medium term?
- 5. To what extent will the Plan's maintenance and improvement proposals satisfy the current and future needs of Anglesey's population, and what will the priorities be in moving forward?

# 5 – Background / Context

The County Council is responsible for the provision and management of Amlwch, David Hughes, Holyhead and Plas Arthur leisure centres (as well as other leisure facilities). The centres are popular and well-used, attracting over 530,000 visits in 2018/19. The centres provide many opportunities for physical activity, and they encourage healthy lifestyles.

Anglesey is facing increasing levels of obesity and diabetes, mental health illnesses and other conditions linked to a culture of inactivity (especially in terms of young people and the elderly). The County Council believes that investment in leisure provision is required to improve the flexibility, accessibility, appeal and performance of all current facilities to support an improvement in customer well-being and health.

The Island's leisure centres are ageing (40 years+), and increasingly, inefficient assets. Customers recognise that the leisure centres are in need of investment – and their needs are continuously changing which requires the centres to provide increasingly flexible facilities that can accommodate a range of activities.

Over the last 12 months, the County Council has undertaken extensive assessments to fully understand the condition of its four leisure centres. It has been estimated that it would cost circa £21M to partially refurbish the leisure centres in line with modern building practices. The costs of constructing three new replacement leisure centres (Amlwch, Holyhead and Plas Arthur) would be circa £37M.

The new Leisure Plan therefore represents an affordable and realistic solution to maintain the existing centres over the short to medium term (until the current financial climate improves.)

It is the Council's intention to retain the four current leisure centres. The current demand for swimming, coupled with the identification of unmet demand levels for fitness provision justifies the ongoing provision of four leisure centres on the Island. These demands could not be met appropriately by fewer, or even, one centrally located leisure centre.

The Plan's vision is to 'Maintain, improve and provide high quality, flexible, accessible and affordable facilities to meet the current and future well-being needs of Anglesey'.

Its objectives are:

# Maintain:

- Retaining the number of existing leisure centres, and safeguarding facilities from further decline.
- Ensuring an appropriate balance of leisure facilities where needs assessments have identified a current, continuing or latent (unmet) demand.

#### Improve:

- Delivering an affordable capital investment programme to ensure all facilities are transformed to be more modern, inspiring and fit for the future (including IT and Self Service improvements).
- Ensuring facilities are accessible and flexible to encourage an increase in participation levels.
- Encouraging greater participation by all sectors and age groups of the community.
- Integrating community use of leisure facilities on education sites in a cohesive, coordinated and safe manner (to enhance community provision).

# Provide:

- Ensuring sufficient facilities exist to enable residents to be pro-active in terms of sporting activities and support positive health impacts.
- Offering facilities to reduce inactivity and passive lifestyles.
- Supporting the training and development of the workforce to improve performance and customer service.
- Supporting (local and regional) partnership working to enable greater use of existing sports facilities and the sharing of skills, expertise and resources.

Given the County Council's current financial situation, it is proposed that a smaller scale investment programme (focussing initially on essential maintenance work) is required to maintain current provision for the short to medium term. The value of these works is circa £1M (the majority of which has already been secured).

To deliver a meaningful improvement in each leisure centre's current facilities to enhance their appeal, performance, accessibility and flexibility, the County Council has also identified a series of priority capital investments, including new fitness rooms, changing villages and 3G pitches. The costs of these improvements is circa £3M. Applications are currently being scoped to secure capital funding from a variety of internal and external funding sources.

The Leisure Plan will be reviewed and updated on an annual basis under the direction of the existing Project Board (which includes the Deputy Chief Executive, Director of Function (Resources) / Section 151 Officer and Head of HR and Transformation.

Despite a clear focus on leisure centres, the Plan, where applicable, also refers to the need to maintain and improve other leisure facilities which make a direct and significant contribution to community well-being and vibrancy. This demonstrates an integrated corporate approach to the provision of leisure facilities on Anglesey.

# 6 - Equality Impact Assessment [including impacts on the Welsh Language]

The Leisure Plan's maintenance and improvement proposals have been developed to reflect a number of principles, including the need to integrate sustainable development, high quality design, safeguarding, equality of opportunity and the promotion of the Welsh language.

# 7 – Financial Implications

The Leisure Plan has been prepared to reflect the corporate ambition to reduce the cost of all leisure provision to as close as £nil as possible.

Without appropriate investment and maintenance, the leisure centres will become increasingly difficult to operate as a result of unplanned closures due to failing electrical, mechanical and heating systems (leading to loss of income and an increase in health and safety risks).

A reduction in the leisure centres' running costs can only be achieved through an integrated programme of investment to address uneconomical heating systems – together with an improvement in core facilities to deliver a range of multi-purpose facilities that increase participation and footfall to maximise income generation.

Opportunities currently exist to secure modest levels of external funding (circa £1M) to improve each leisure centre's fabric, features and energy efficiency. The following mechanisms will be exploited (if and when the opportunity arises) to secure further funding to deliver the proposed priority investments:

- Income generated by the leisure centres.
- Leisure Function financial reserves.
- External capital funding (from regional and national funds).
- County Council prudential borrowing.
- Capital receipts from the disposal of County Council assets.
- Developer contributions (S106 payments) from new developments on Anglesey.
- Any voluntary community benefit contributions arising from major (energy) projects on the Island.

The IACC's scope to invest in leisure facilities is restricted by the constraints of its VAT partial exemption limit (which, if exceeded, means a significant repayment to the HMRC).

# 8 – Appendices:

Draft Developing Leisure for Future Generations Plan (February 2020)

# 9 - Background papers (please contact the author of the Report for any further information):

Not Applicable



# **Regulation & Economic Development**

# **Developing Leisure Provision for Future Generations**

Official

February 2020

Christian Branch Interim Head of Service – Regulation & Economic Development

# Leisure facilities help shape attractive places to live, work and visit, promote the enjoyment of more healthy lifestyles and are integral to the physical and mental well-being of a community

# 1) Introduction

The Isle of Anglesey County Council (IACC) is responsible for the provision and management of many leisure facilities on Anglesey.

Current provision consists primarily of Amlwch, David Hughes, Holyhead and Plas Arthur leisure centres. These are popular and well-used facilities (attracting over 530,000 visits in 2018/19), and they provide many opportunities for physical activity and encourage healthy lifestyles.

The County Council believes that investment in leisure provision is required to improve the flexibility, accessibility, appeal and performance of all facilities. It is the County Council's intention to retain the Island's four leisure centres.

The discretionary status of leisure should not detract from the value and opportunities the County Council's facilities provide for the Island's communities. Anglesey is facing increasing levels of obesity and diabetes, mental health illnesses and other conditions linked to a culture of inactivity (especially in terms of young people and the elderly). Leisure centres provide vital facilities to help support a fitter and healthier population.

This Leisure Plan, which fully aligns with the current <u>Council Plan</u> aims to demonstrate an integrated approach to preventative health care on Anglesey by ensuring the provision of sustainable and high quality leisure facilities to enable residents to live active lives, to prevent ill health and improve well-being.

The Plan identifies the need for significant capital investment to improve current provision. The County Council also recognises the need to invest in its workforce to support the delivery of the Plan - ensuring they are suitably trained to provide a high-quality customer service which can capitalise upon opportunities to increase income generation and improve performance.

Despite a clear focus on leisure centres, the Plan, where applicable, also refers to the need to maintain and improve other leisure facilities which make a direct and significant contribution to community well-being and vibrancy. This demonstrates an integrated corporate approach to the provision of leisure facilities on Anglesey.

The Plan also aims to align with the vision and anticipated outcomes and benefits arising from the County Council's School Modernisation Programme. Inspirational, modern and inclusive school facilities will be key to motivating young people to participate in physical activity for life – as well as being of benefit to local communities.

# 2) IACC's Vision for Leisure Provision

# Maintain, improve and provide high quality, flexible, accessible and affordable facilities to meet the current and future well-being needs of Anglesey

A Vision is required to inform the IACC's priorities - ensuring current and future resources can be utilised effectively and appropriately to realise the desired outcome. The County Council intends to achieve this Vision by focussing upon the following objectives:

# a) Maintain:

- Retaining the number of existing leisure centres, and safeguarding facilities from further decline.
- Ensuring an appropriate balance of leisure facilities where needs assessments have identified a current, continuing or latent (unmet) demand.

# b) Improve:

- Delivering an affordable capital investment programme to ensure all facilities are transformed to be more modern, inspiring and fit for the future (including IT and Self Service improvements).
- Ensuring facilities are accessible and flexible to encourage an increase in participation levels.
- Encouraging greater participation by all sectors and age groups of the community.
- Integrating community use of leisure facilities on education sites in a cohesive, co-ordinated and safe manner (to enhance community provision).

# c) Provide:

- Ensuring sufficient facilities exist to enable residents to be pro-active in terms of sporting activities and support positive health impacts.
- Offering facilities to reduce inactivity and passive lifestyles.
- Supporting the training and development of the workforce to improve performance and customer service.
- Supporting (local and regional) partnership working to enable greater use of existing sports facilities and the sharing of skills, expertise and resources.

# 3) Current challenges, threats and opportunities

The scale and natures of the challenges, threats and opportunities currently facing the IACC are well documented. Those of specific relevance to the Island's leisure centres include:

# Challenges:

- a) The County Council needs to reduce its expenditure, in particular with regard to discretionary services.
- b) The IACC is under increasing pressure to deliver better services, with fewer resources.
- c) The Island's demographics are changing, in particular its age profile.
- d) Anglesey's geography, rurality and the low levels of car ownership makes travelling difficult.
- e) Customer needs and tastes change continuously and the leisure centres need to provide flexible facilities that can accommodate new activities (but be affordable within the IACC's financial constraints).
- f) An ambition to reduce the cost to the IACC of all leisure provision to as close as £nil as possible.
- g) A reduction in the leisure centres' running costs can only be achieved through an integrated programme of investment to address uneconomical heating systems – together with an improvement in core facilities.
- h) The need for some income streams to support the sustainability and viability of other, less popular facilities (to maintain local/ community provision).
- i) The current condition of the leisure centre precludes the County Council from considering potential alternative delivery models.

# Threats:

- a) The leisure centres are ageing (40 years+), and increasingly, inefficient assets.
- b) Without investment and maintenance, the leisure centres will become increasingly difficult to operate as a result of unplanned closures due to failing electrical, mechanical and heating systems( leading to loss of income and an increase in health and safety risks).
- c) Customers recognise that the leisure centres are ageing and in need of investment.
- d) The IACC's scope to invest is restricted by the limited availability of (internal and external) capital funding, together with the constraints of its VAT partial exemption limit (which, if exceeded, means a significant repayment to the HMRC).
- e) Uncertainty following the suspension of the Wylfa Newydd new nuclear build project and its potential leisure demands and impacts during its construction and operation.

# **Opportunities:**

- a) The Well-being of Future Generations (Wales) Act 2015 requires the IACC to actively increase participation in sport and recreation, as well as improve residents' physical and mental health.
- b) Leisure Centres contribute positively to the delivery and achievement of many corporate priorities and objectives.
- c) The County Council's Schools Modernisation Programme provides an opportunity to better integrate and/ or co-locate leisure centres with education facilities.
- d) Need to capitalise and build upon the recent international success of Anglesey athletes at the 2019 Island Games in particular the development of facilities to enable and support any future hosting of the games on Anglesey (with the Island being named as the preferred host for 2025).
- e) The current demand for swimming in each of the pool catchment areas; together with a latent (unmet) demand for fitness provision across the Island and swimming in south east Anglesey (based upon independent assessments).

# 4) Principles

In implementing this Plan to maintain and improve its leisure centres, the IACC will adhere with the following principles:

- a) Supporting an improvement in the social, economic, environmental and cultural well-being of customers.
- b) Providing flexible and multi-purpose facilities that are responsive to future leisure trends, changing customer needs and an anticipated increase in demand.
- c) Delivering a range of quality leisure facilities that increase participation, usage and footfall to maximise income generation.
- d) Minimising all revenue costs to an affordable/ sustainable level.
- e) Aspiring to be carbon neutral by reducing energy demand, consumption and carbon emissions.
- f) Maximising the benefits of technology to improve customer experience.
- g) Supporting the co-location of facilities that are important to surrounding communities.
- h) Strengthening existing links with local by schools by investing in facilities to inspire the next generation.
- i) Integrating need for sustainable development, high quality design, equality of opportunity, safeguarding and the promotion of the Welsh language.

# 5) Progress to date

Over the last 12 months, the IACC has undertaken extensive assessments to fully understand the condition of its four leisure centres.

It has been estimated that it would cost circa £21M to partially refurbish the leisure centres in line with modern building practices. The costs of constructing three new replacement leisure centres (Amlwch, Holyhead and Plas Arthur) would be circa £37M. The value of the annual repayments of any capital loans required to deliver this scale of investment are considered to be unaffordable and unrealistic given the County Council's current, and anticipated medium term, financial position.

The County Council has also undertaken an assessment of current and future community leisure and fitness demands; customer demographics; and existing and potential participation trends to better inform its future facility planning and provision.

The current demand for swimming, coupled with the identification of latent and unmet demand levels for fitness provision across Anglesey justifies the ongoing provision of four leisure centres on the Island. These demands could not be met appropriately by fewer, or even, one centrally located leisure centre.

Extensive stakeholder engagement has also been undertaken to establish the views of customers and residents. These views have been fully considered to inform the preparation of this Plan. Important feedback includes:

- Most leisure centre customers are aged 35-54.
- Holyhead is the leisure centre with the largest number of regular users.
- Fitness suites are the most commonly used facilities.
- 25% of respondents rated facilities as being of poor quality or below the acceptable standard.
- The most requested improvements include changing facilities; studio spaces; fitness equipment; 3G pitches; children's facilities; swimming pools and cafés

Whilst developing this Plan, that IACC has already been able to secure some investment to deliver meaningful improvements (which have had a positive impact in terms of customer numbers, participation and income generation). These investments consist of the installation of a new, modern fitness room at Holyhead, and the provision of the Island's first full size 3G pitch at Plas Arthur.

# 6) Maintenance Proposals

Given the County Council's current financial challenges, it is proposed that a smaller scale investment programme (focussing initially on essential maintenance work) is required to maintain current provision for the short to medium term (i.e. the next 5-10 years). This strategy is designed to enable the IACC to continue to respond to the ongoing challenges of austerity, whilst providing important facilities and opportunities to support and improve the physical and mental well-being of the Island's communities.

As part of the IACC's approach to maintaining facilities, opportunities currently exist to apply for modest levels of external funding (c. £1M) to improve each leisure centres' fabric, features and energy efficiency. Given their age and condition, it is anticipated that other maintenance issues could arise during the delivery of this Plan.

Leisure Centre	Proposed Maintenance	Estimated Cost	Anticipated Funding Source	Timescales	Anticipated Impact
	New boiler and associated repairs to pool ventilation system	£283,000	Phase 1 of Re-fit Scheme (confirmed)	2020/21	Reduction in running costs Improvement in energy efficiency
Amlwch	Repairs to roof and new energy efficiency measures	£218,000	Phase 1 of Re-fit Scheme (confirmed) & IACC Capital Funding	2020/21	Improvement in energy efficiency
	Repairs to reception flooring	£12,000	Repairs and Maintenance Funding (IACC)	2020/21	Reduced H&S risk
David Hughes	Refurbishment of entrance columns (sand blasting and new powder coating)	£10,000	Repairs and Maintenance Funding (IACC)	2020/21	Structural and aesthetic improvements

Holyhead	New boiler and associated repairs to pool ventilation system	£283,000	Phase 2 of Re-fit Scheme (awaiting confirmation)	2021/22	Reduction in running costs Improvement in energy efficiency
	energy efficiency improvements	£84,000	Phase 1 of Re-fit Scheme (confirmed) & IACC Capital Funding	2020/21	Improvement in energy efficiency
Plas Arthur	Repairs to sports hall steel frame and nearby roof, and new energy efficiency measures	£177,000	Phase 1 of Re-fit Scheme (confirmed) & IACC Capital Funding	2020/21	Improvement in energy efficiency

# 7) Improvement and Provision Proposals

To deliver a meaningful improvement in each leisure centre's current facilities as a means to enhance their appeal, performance, accessibility and flexibility (and therefore support community fitness, health and well-being), the IACC has identified the following priority investments.

Leisure Centre	Proposed Investment	Estimated Cost	Anticipated Funding Source	Timescales	Anticipated Impact
	New leisure provision to be considered as part of School Modernisation Programme (including new 3G Pitch)	TBC	TBC	TBC	Greater integration and co-ordination of facilities
Amlwch	Refurbish fitness room		Applications for IACC and external capital funding to be submitted in 2020	2021	Investment to improve customer offer Increased income
	(to create a modern and inclusive fitness facility)	£100,000			Increased participation by target groups (i.e. over 55s)
	New 3G 7 a side pitch to replace tennis courts	£72,000	Collaboration Grant Funding (confirmed)	March 2020	Investment to improve customer offer Increased income
David Hughes	Refurbish fitness room (to create a modern and inclusive fitness facility)	£100,000	Applications for IACC and external capital funding to be submitted in 2021	2022	Investment to improve customer offer Increased income
					Increased participation by target groups (i.e. over 55s)

Holyhead	New changing village	£400,000	TBC	TBC	Increased customer satisfaction Improved safeguarding arrangements
Plas Arthur	Relocation of café; new soft play area, improved reception area and new changing village	£1,500,000 - £2,000,000	TBC	TBC	Investment to improve customer offer Increased income Better integration of facilities and improve safeguarding arrangements
	Refurbish fitness room (to create a modern and inclusive fitness facility)	£130,000	IACC Capital Funding of £90,000 & Places for Sport Grant Funding of £40,000 (confirmed)	March 2020	Investment to improve customer offer Increased income Increased participation by target groups (i.e. over 55s)

# Other leisure related sites

					Investment to improve customer offer
Holyhead	New 3G Pitch	TBC	TBC	TBC	Better integration of facilities
					Increased customer satisfaction

# 8) Delivering the Plan

To deliver the Plan, the IACC will look to exploit the following mechanisms (if and when the opportunity arises):

- a) Income generated by the leisure centres.
- b) Leisure Function financial reserves.
- c) External capital funding (from regional and national funds).
- d) County Council prudential borrowing.
- e) Capital receipts from the disposal of County Council assets.
- f) Developer contributions (S106 payments) from new developments on Anglesey.
- g) Any voluntary community benefit contributions arising from major (energy) projects on the Island.

# 9) Management of Leisure Facilities

Management of the leisure centres will remain with the County Council's Regulation and Economic Development Service.

The Service will continue to engage with other County Council Directorates and Services to support the ongoing management of its facilities.

Potential alternative deliver models have been assessed, however no model has been identified which meets the needs of the County Council or safeguards leisure provision for the benefit of the Island's communities.

# 10) Monitoring the Plan

The Plan will be reviewed and updated on an annual basis under the direction of the existing Project Board.

The review will evaluate progress in relation to the Plan's Vision – in particular in in terms of activities, achievements, potential funding opportunities and alignment with the 2017-22 Council Plan.

Progress will be reported to the County Council's Partnerships, Communities and Service Improvement Transformation Programme Board.

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# ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template

Committee:	Partnership & Regeneration Scrutiny Committee
Date:	11 March, 2020
Subject:	Partnership & Regeneration Scrutiny Committee Forward Work Programme
Purpose of Report:	Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2019/20 and beyond
Scrutiny Chair:	Cllr Gwilym Owen Jones
Portfolio Holder(s):	Not applicable
Head of Service:	Lynn Ball, Head of Function (Council Business) / Monitoring Officer
Report Author: Tel: Email:	Anwen Davies, Scrutiny Manager 01248 752578 AnwenDavies@ynysmon.gov.uk
Local Members:	Applicable to all Scrutiny Members

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# 1 - Recommendation/s

The Committee is requested to:

**R1** agree the current version of the forward work programme for 2019/20

**R2** note progress thus far in implementing the forward work programme.

# 2 – Link to Council Plan / Other Corporate Priorities

Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the 2017/2022 Council Plan and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council's improvement priorities.

# **3 – Guiding Principles for Scrutiny Members**

#### To assist Members when scrutinising the topic:-

3.1 Impact the matter has on individuals and communities [focus on customer/citizen]

**3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]

3.3 A look at any risks [focus on risk]

**3.4** Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

#### [focus on wellbeing]

#### 4 - Key Scrutiny Questions

# 5 – Background / Context

#### 1. Background

- 1.1 Effective work programming is the bedrock of an effective local government scrutiny function<sup>1</sup>. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:
  - i. Challenge around prioritising work streams
  - ii. Need for a member-led approach and interface with officers.

# 1.2 Basic principles of good work programming<sup>2</sup>

- Work programming should not be a "start-stop" process
- Complementary work programmes for separate scrutiny committees
- Balance between different methods of work
- An effective process for reporting / escalating issues to the Executive
- Input and views of internal stakeholders
- Close working with the Executive
- Links with the Annual Scrutiny Report (evaluation and improvement tool).

# 2. Local context

- 2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Senior Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:
  - Strategic aspects
  - Citizen / other stakeholder engagement and outcomes
  - Priorities of the 2017/2022 Council Plan and transformation projects
  - Risks and the work of inspection and regulation
  - Matters on the forward work programme of the Executive.

**Outcome**: rolling work programmes for scrutiny committees which are aligned with corporate priorities.

2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is

<sup>&</sup>lt;sup>1</sup> A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

<sup>&</sup>lt;sup>2</sup> A Cunning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

considered an important vehicle to oversee these programmes and jointly negotiate priorities.

- 2.3 **"Whole council" approach to Scrutiny:** our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority's governance arrangements:
  - i. Supports robust and effective decision-making
  - ii. Makes a tangible contribution to the Council's improvement priorities
  - iii. Continues to evolve
- 2.4 **2019/20 Municipal Year**: the Partnership & Regeneration Scrutiny Committee work progamme for 2019/20 was confirmed by the Committee in June, 2019<sup>3</sup>.

# 3. Issues for consideration

- 3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2019/20 work programme is attached as **APPENDIX 1** to this report for reference and includes changes made to the work programme since the Committee last considered the document (25 February, 2020).
- 3.2 Where appropriate, items may be added to the Committee's forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria:
  - the Council's strategic objectives and priorities (as outlined in the Council Plan 2017/2022)
  - the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

#### 6 – Equality Impact Assessment [including impacts on the Welsh Language]

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

7 – Financial Implications

Not applicable.

# 8 – Appendices:

Partnership & Regeneration Scrutiny Committee Forward Work Programme 2019/20: Quarter 4.

# 9 - Background papers (please contact the author of the Report for any further information):

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW

<sup>&</sup>lt;sup>3</sup> A meeting of the Corporate Scrutiny Committee convened on 13<sup>th</sup> June, 2019

# ITEMS SCHEDULED FOR SCRUTINY $\rightarrow$ JANUARY – APRIL, 2020 [Version dated 28/02/20]

nuary, 2020 (21/01/20)
hools' Standards Report (Summer, 2019)
hools' Progress Review Panel: Progress Report
ansformation of Learning Disabilities Day Opportunities
aste Contract
bruary, 2020 (04/02/20)
rategic Equality Plan: 2020/24
orth Wales Fire and Rescue Service
orth Wales Police and Crime Commissioner
orth Wales Safeguarding Board Annual Report: 2018/19
nwefror, 2020 (25/02/20)
edrwn Môn
orth Wales Regional Emergency Planning Service
elsh Ambulance Services NHS Trust
arch, 2020 (change date of meeting 10/03/19 $\rightarrow$ 11/03/20)
Iblic Services Board – scrutiny of progress in implementing the ellbeing Plan
isure Strategy
blic Speaking Protocol – Scrutiny Committees
oril, 2020 (07/04/20)
Iditional Learning Needs Partnership – Gwynedd & Môn
hools' Progress Review Panel: progress report

#### Items to be Agenda'd:

Schools' Modernisation Programme – Amlwch / Llangefni / Seiriol Welsh Stanards Annual Report / Use of Welsh Language in Internal Administration of the Council (scheduled for 16/06/20) Care Connect Charging Policy: Council House Tenants (Galw Gofal) GwE Annual Report: 2018/19 Device of Device Review of Scrutiny Panels Collaboration with Betsi Cadwaladr University Health Board (scheduled for 16/06/20)

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